



World-Class Franchise™

The highest honor any franchise company can earn is the enthusiastic support of their own franchise community. BrightStar Healthcare has earned that distinction.

FranSurvey® Certified

- ✓ Confidential surveys.
- ✓ Every franchisee contacted.
- ✓ 20 crucial investment questions asked and answered by 17 of their 20 existing franchise owners for a completion rate of **85%** completed in March 2007.
- ✓ We ask about training and support, quality of products and services received from the franchisor and much more.
- ✓ Complete 11 page report available as an instant download at:

www.FranSurvey.com/BrightStar



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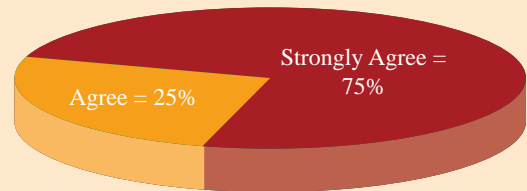
Franchisor Relations = 100%

Question

My Franchisor and I are committed to a positive, long-term relationship.

Response

Combined scores of Strongly Agree + Agree



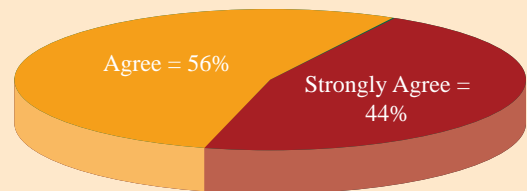
Quality of Service = 100%

Question

My Franchisor is a competent, skillful organization which I can rely on for help.

Response

Combined scores of Strongly Agree + Agree



Retrospective = 100%

Question

Knowing what you know now, and if you had it to do all over again, how likely would you be to buy this franchise?

Response

Combined scores of Definitely + Very Likely + Probably

