



World-Class Franchise™

The highest honor any franchise company can earn is the enthusiastic support of their own franchise community. Great Harvest Bread Co. has earned that distinction.

FranSurvey® Certified

- ✓ Confidential surveys.
- ✓ Every franchisee contacted.
- ✓ 20 crucial investment questions asked and answered by 126 of their 177 existing franchise owners for a completion rate of **71.2%** completed in August 2007.
- ✓ We ask about training and support, quality of products and services received from the franchisor and much more.
- ✓ Complete 11 page report available as an instant download at:

www.FranSurvey.com/GreatHarvest



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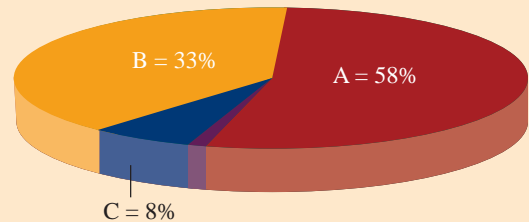
Relations = 99%

Question

How would you rate the helpfulness and communication between fellow franchisees?

Response

Combined scores of A + B + C



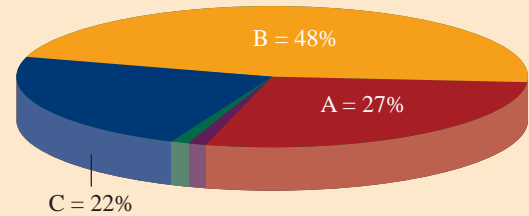
Quality of Service = 97%

Question

How would you grade the initial training supplied by the franchisor?

Response

Combined scores of A + B + C



Retrospective = 93%

Question

In general, how would you rate the overall quality of your franchisor?

Response

Combined scores of Excellent + Very Good + Good

